

Ellack Cleaning Contractors Brochure

A professionally planned and managed office cleaning contract frees today's professional managers and administrators to manage their business and ensures that customers and suppliers receive the best possible impression of the organization. First impressions count!

At Ellack Cleaning we have a planned approach to all client requirements from initial analysis, through to planning, programme development and efficient staffing. We then ensure, with efficient management controls, that we continue to meet clients' requirements. Our commitment to quality and reliability are second to none.



Professional training and the provision of the correct materials, supplies and equipment are fundamental requirements to enable our staff to meet our high standards. As part of our commitment to providing our customers with the highest levels of service, we ensure that all our staff receive ongoing training both in techniques and with regard to the latest health and safety standards.



Ellack Cleaning Contractors Limited have more than 20 years experience in the contract cleaning industry, we are sure we can meet your expectations/needs and the required standards you would expect.

As part of our commitment to quality we ensure, by means of regular inspections and management reviews, that our clients' requirements are being met and constantly exceeded.

Managers will conduct unannounced site visits to access the cleaning standards and provide our staff with support on a regular frequency. When the managers visit site they will complete a Quality Inspection Report. These reports are available for our clients to inspect at the regular meetings where our managers will provide a report on the standard of cleaning.

Managing Your Contract

All too often the biggest complaint regarding the service provided by your cleaning contractor is the management controls.

Without regular management visits to the site the quality of service will not be provided. This is the reason why each of our clients are provided with an experienced Manager to look after your day to day cleaning activities.

Our Range Of Services

Contract Cleaning (Office Cleaning Leisure Hospitals/Surgeries Schools/Colleges Warehouses Supermarkets/Retail)
Window Cleaning
Carpet Cleaning Maintenance
Hard Floor Cleaning Maintenance
Builders Cleaning
Office Refurb Cleaning
Initial Cleans
One Off Cleans
Janitorial Services & Supplies



Our Services

We provide a comprehensive range of high quality cleaning services, tailored to suit the needs of the individual client and their premises. All our contracts are closely monitored to ensure delivery of the highest standard of service, just a part of our total commitment to quality.

Below you will find a brief overview of some of our services. If you have a particular requirement you would like to discuss please call on 01420 478660.

Window Cleaning

At Ellack Cleaning we operate our window cleaning division with experienced, trained and uniformed personnel to ensure we present the professional image that our clients and we expect. From traditional cleaning methods to the highly approved Health & Safety conscious 'Reach & Wash' system, allowing us to reach awkward locations from ground level without the use of ladders or platforms. All window cleaning personnel are fully trained and hold full IPAF licence's.



The Tucker Pole Reach & Wash System



The Tucker Pole Reach & Wash system utilizes reverse osmosis and mixed bed de-mineralising resin to produce a 100% pure laboratory grade water. When used in window cleaning, the de-mineralised water will strive to return to its natural impure state by actively absorbing all dirt, chemicals and minerals attached to the glazed surface. This system will enable the operator to work safely at ground level, and also reach previously inaccessible areas.

Floor Maintenance

At Ellack Cleaning we operate a variety of floor maintenance programs for surfaces such as wood, stone, asphalt and resilient floors which include linoleum, thermoplastic tiles and vinyl tiles.



Carpet Maintenance

To be effective, a carpet maintenance program must provide for the removal of all types of soil, including dry particle dirt, water and solvent soluble soils and stains.



The frequency with which each cleaning operation should be carried out will vary widely, depending on a number of factors, of which the most important are the location of the carpet, the type, the volume of traffic, the colour of the carpet and the standard required. A carpet located in a main entrance or heavily used corridors will require more frequent attention than a similar one in a not so heavily used area.

The main process in carpet maintenance, therefore, includes the use of mechanical equipment for the removal of dry particle dirt and chemical preparations for removal of water soluble and solvent soluble soils and stains.

At Ellack Cleaning we operate a variety of maintenance programs, which we would be pleased to discuss with you. Additionally we are able to provision a wide range of supplies and consumables on an ad-hoc or managed contract basis, this includes sanitary supplies, kitchen disposables and other sundries.

Commitment To Quality

For Ellack Cleaning to provide the service you would expect, it is essential that we have a good and reliable "Quality System". Within our organisation there is a commitment from all levels of staff to provide our clients with a high standard of service.

As a people orientated industry, it is important that we make regular site visits to our clients premises to assess the quality of service being provided. We therefore commit ourselves to regular site visits whilst the cleaning process is being undertaken and carry out our Quality Inspections. In conjunction with this, we carry out our regular client meetings, as it is essential that we communicate with our clients.



Our managers will complete a "Quality Inspection Record" each time they visit your premises. These reports assess the quality of work being provided against the agreed cleaning specification. Should the inspection report identify any unsatisfactory standards of work, this will be documented along with the corrective action required to rectify the standard.

Our clients meetings are attended by our managers. These meetings are designed to report on the cleaning standards, the clients needs and to advise the client on any additional cleaning matters at their premises. These meetings are documented and minutes are raised for future records.

[Staff Training](#)

All training of part time staff will be carried out at our clients' premises, our Managers will complete the training. All the training will be in line with the guidelines of The British Institute of Cleaning Science and will be documented on a " Training Record Form". This will be appraised every twelve months or as training requirements are required.

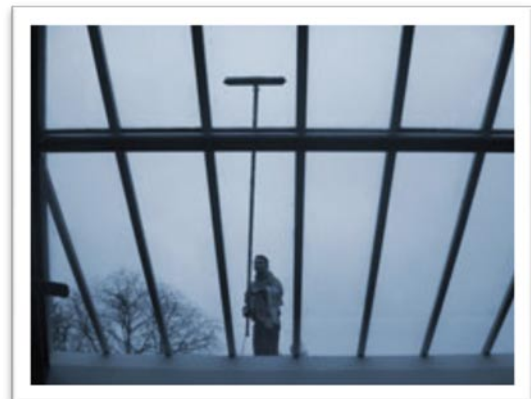
[Health & Safety](#)

At Ellack Cleaning we take the health & safety of our staff very seriously. All staff are given training regarding health & safety matters in their induction training program. Refresher courses are then provided on the annual training review along with spot checks on a regular frequency.

Client Portfolio

Our Clients are from a broad cross-section of industry, contracts typically cover office spaces, public spaces, retail and building maintenance.

40 Degreez
Acal IT Limited
Albany Software Limited
Alton Health Centre
AJ Product
AQC Group UK Ltd
Arrowsmith Engineering Ltd
Caffyn Ford
City Link
Chawton C.E Primary School
Chawton Surgery
Compassion in World Farming
Country Market
DC Leisure (Alton Sports Centre)
DC Leisure (Taro Centre Petersfield)
DC Leisure (Herons & The Edge Haslemere)
DC Leisure (River Park Winchester)
DC Leisure (Fleming Park Eastleigh)
Enterprisemouchel (Basingstoke)
Enterprisemouchel (Winchester)
Farnham Maltings Centre
Food Of Europe Ltd
Global Crossing
Gilbert White Field Centre
Gilbert White Museum
GLS
Groove Associates
Hand Made Places
Hartwood Services Ltd
HVVCA Elizabeth Hall
HVVCA Community Hall
Jane Austen House
Little Frankies
Lockheed Martin UK Limited
MSC Software Ltd
Merrow Park Surgery
Mill Stream Management Services Ltd
Overbury Construction Limited
Panacea Limited
PDM Neptec Limited
Pevel Management Services
Gardner Denver Alton Limited
Serco Consultancy Group
Specsavers Optician
Star Energy UK Onshore Ltd
The Logic Group
The Wilson Practice
Travelbag Holdings
Treloars School/College
Watercress Medical Group
Wickes



Contact Us

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